

Quality Assurance Policy

CKD Galbraith is a chartered surveying practice whose activities cover all traditional chartered surveying activities, in addition to Project Management, Forestry Management, Residential Letting and Sporting Holidays.

The Partnership is governed by the rules and regulations of The Royal Institution of Chartered Surveyors (RICS).

Our aim is to be recognised by all our clients as providing the highest quality of professional service possible which is responsive to our client's needs and working to the standards of ISO 9001:2015. Our approach must also reflect an understanding and consideration of the individual needs of clients and staff.

Our success depends on the dedication and quality of the partners and staff and their commitment to the client's needs. The majority of our present workload results from repeat business from clients who appreciate our ability to deliver a quality service, on time and tailored to suit their individual requirements. To this end, the Partnership's objective is to continuously improve the standard and the quality of work of both partners and staff and so improve the service to our clients.

The Chief Executive is responsible for the implementation of the policy and its day-to-day operation.


..... Pam Over, Chief Executive

6th AugustDate 2019

Date of next review 9 October 2019