

QUALITY ASSURANCE POLICY

CKD Galbraith is a chartered surveying practice whose activities cover all traditional chartered surveying activities, in addition to Project Management, Forestry Management and Residential Letting.

The Partnership is governed by the rules and regulations of The Royal Institution of Chartered Surveyors (RICS).

Our aim is to be recognised by all our clients as providing the highest quality of professional service possible which is responsive to our client's needs and working to the standards of ISO 9001:2015. Our approach must also reflect an understanding and consideration of the individual needs of clients and staff.

Our success depends on the dedication and quality of the partners and staff and their commitment to the client's needs. The majority of our present workload results from repeat business from clients who appreciate our ability to deliver a quality service, on time and tailored to suit their individual requirements. To this end, the Partnership's objective is to continuously improve the standard and the quality of work of both partners and staff and so improve the service to our clients.

The Chief Executive is responsible for the implementation of the policy and its day-to-day operation.



Martin Cassels, Chief Executive
5 January 2021

Date of next review 5 January 2022